

MICHIGAN WEST COAST CHAMBER OF COMMERCE ANNUAL REPORT

WEST COAST CHAMBER TEAM MEMBERS



Jane Clark President & CEO - CCE, IOM



Colleen Schipsi Director of Programs & Operations, IOM



Jodi Owczarski Vice President, IOM



Keegan Aalderink Membership Engagement Manager



Britt Delo Vice President of Membership & Marketing



Caroline Monahan Director of Marketing & Communications

A MESSAGE FROM OUR PRESIDENT & CEO

As I reflect on this past year, one of the common threads that emerges is our community's focus on purpose. Holland and Zeeland are deeply focused on the relentless pursuit of purpose, and I think that's what makes our area so special and so successful.

The West Coast Chamber is also driven by our relentless focus on purpose: To be a Catalyst for Business Growth and Development, a Convener of Leaders and Influencers, and a Champion for a Thriving Community.

Focus. Determination. Passion. Purpose. These words inspire us day-in and day-out as we work on behalf of our 1,200 member organizations. They help us avoid the temptation to chase the "shiny stuff" that might lure us away from what we do best: boldly leading the way to ensure that Holland and Zeeland businesses of all sizes and sectors thrive.

We are thankful for our West Coast Chamber members who support our endless drive to make a meaningful impact on the quality of life and economic success of our community. Together we can do great things!



Jane Clark

Jane Clark President & CEO

WEST COAST CHAMBER PURPOSE & NICHE

PURPOSE STATEMENT

AT THE MICHIGAN WEST COAST CHAMBER OF

COMMERCE, OUR PURPOSE IS TO CULTIVATE BUSINESS

SUCCESS BECAUSE STRONG BUSINESS LEADS TO A

STRONG COMMUNITY

OUR NICHE

WE EXIST TO BE A

CATALYST FOR BUSINESS GROWTH AND DEVELOPMENT

CONVENER OF LEADERS & INFLUENCERS

CHAMPION FOR A THRIVING COMMUNITY

4 | Michigan West Coast Chamber of Commerce Annual Report

THE COLLECTIVE IMPACT OF OUR WORK

\$369,077 Membership Revenue from New & Renewing Members

\$202,414 Sponsorship Revenue \$106,995 Program & Event Revenue 8 Ribbon Cuttings

\$379,750 West Coast Cash Purchased in Fiscal Year

> 105,460 Online Page Views

11,620 Combined Social Media Followers

907 West Coast Leadership Graduates Since Inception

1,164 Total Members

76 Members Joined 89.31% Member Retention Rate

5 | Michigan West Coast Chamber of Commerce Annual Report

BOARD OF DIRECTORS EXECUTIVE TEAM MEMBERS







Kelly Springer Chair Elect/Treasurer Metal Flow



Brad Haverkamp At Large TCF Bank

BOARD OF DIRECTORS



Jon Lanning At Large INONTIME



Jennifer Remondino Past Chair Warner Norcross + Judd LLP

Rebekah Bakker Business Development Manager Custer, Inc.

David Bolt President GMB Architecture + Engineering

Seth Bushouse Senior Director of Human Resources Gentex Corporation **Ed DeNave** Founding Partner Cento Anni

Jim Eickhoff President & CEO Creative Dining Services

> **Jim Hutt** Founder & CEO Hutt Trucking

Nolan Kamer Licensed Insurance Counselor Farm Bureau Insurance

Gloria Lara Executive Director Lakeshore Ethnic Diversity Alliance

> Keri McCarthy Business Lead DISHER

Jennifer Owens President Lakeshore Advantage

6 | Michigan West Coast Chamber of Commerce Annual Report

AMBASSADOR LEADERSHIP TEAM MEMBERS





Kim Vandermolen Chair Lakeshore Family Chiropractic

Dan Robertson Chair Elect Huntington National Bank



Jennifer Reeves At Large Gill Staffing



Jesse Prins At Large First National Bank of Michigan



Dave Purnell At Large DP Creative Audio & Video

AMBASSADOR TEAM MEMBERS

Julie Abel, JabberDesign Website Design & Development Bill Badran, BandA Tech Solutions Robin Bartells, Gordon Water Systems Michele Chaney, Consumers Credit Union Tricia Cranmer, Hope College Wayne DeBruyn, Baird Wealth Josh Delo, The Insurance Group Darlene DeWitt, Consumers Credit Union Brittany Dolly, De Boer, Baumann & Co. Shannon Dykstra, West Michigan Law, P.C. JoAnna Gonzales, Allegra Marketing/Print/Mail Nolan Kamer, Nolan Kamer Agency Raechel Kamphuis, The Insurance Group Stacy Segrist Kamphuis, The Insurance Group Cheryl Kilinski, Art Realty Aris Knitter-Lee, Five Star Real Estate Lakeshore Rebecca Lamper, Michigan First Credit Union Hope Lesperance, Edward Jones Lesperance Janet McNamara, Janet McNamara, Realtor Russ Miller, Russ Miller Consulting Kevin O'Keefe, TCF National Bank Alexander Overbeek, Provisio Retirement Partners Steve Pembleton, Pembleton HR Consulting Tim Schreur, Schreur Printing & Mailing Thomas Sharwarko, Whiteford Wealth Management Lori Sweeney, Exclusive Marketing Concepts Ty Tanis, Boys & Girls Club of Greater Holland Andrew White, Higher Health Chiropractic of Holland Donald Wilkinson, Lakeshore Habitat for Humanity

PLATINUM PARTNER



SMALL BUSINESS FINANCE PARTNER

COMMUNITY CHAMPION PREMIER PARTNER





GOLD PREMIER PARTNERS











SILVER PREMIER PARTNERS









272 E 8th Street, Holland, MI 49423 616.392.2389 • westcoastchamber.org • info@westcoastchamber.org